

EMERGENCY CALL CENTRES

Regulate indoor nuisances in
emergency situations to improve
working conditions and efficiency



Challenges

Identification and monitoring of
stress-related nuisances

Measurement of harmful components
levels, affecting employees' productivity

Solutions



Display in real-time air quality and the sound inside call centres

Remedy to current nuisances to improve working conditions

Benefits



- ✓ Regulate better stress levels in your indoor centers
- ✓ Obtain real-time actionable objective data
- ✓ Provide safer environments for employees to work in
- ✓ Ensure workers' capacity to handle stressful situations

Context

Call centres face hundreds of distress calls per day, which can create a significant level of noise and stress in working areas

Challenge

A high concentration of employees within the same working space can result in high noise levels that can be amplified by the presence of harmful components such as combustion gases generated by the emergency helicopters landing above the call centres, impacting comfort, productivity, decisions taken and service to those in need

Solution

PODs allow to display in real-time the air quality and sound level inside call centres enabling doctors to self-discipline and adjust conditions in real-time

Impact

Thanks to this objective measurement of nuisances, RUBIX's POD2 makes it possible to better regulate call centres' general stress level as well as insure cognitive ability to take proper decisions by making objective data available in real-time



**Leader in environmental intelligence for a
healthier world, through environmental
monitoring and source identification
IoT technologies**